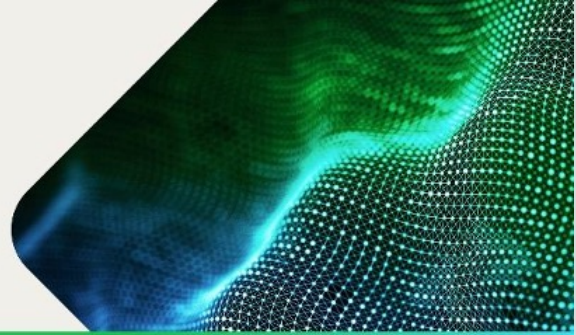# infoblox.

PRODUCT UPDATES & ENHANCEMENTS

January 2024

January 2024

Introducing the first edition of our monthly digital communication, **Infoblox Product Updates & Enhancements**. This communication is the single source for all things product across Infoblox NIOS & BloxOne® platforms. This month's edition will revolve around BloxOne updates planned for later in January and into February.

BloxOne users, subscribe to the Infoblox Status Page to receive real-time notifications on maintenance upgrades.

Please note that future functionality and releases described in this communication are subject to change.

Updates At a Glance

- **BloxOne Platform Updates**: SOC2 Type II Certification
- **BloxOne DDI:** DHCP and DNS Software Update
- **BloxOne Threat Defense**: BloxOne Endpoint for Windows and MacOS
- **BloxOne Threat Defense**: DNS Forwarding Proxy (DFP) Upgrade
- **New Product Certification and Education Training Tool:** Launchpad

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BloxOne Platform Updates

BloxOne Platform Updates: SOC2 Type II Certification
Now Available Across BloxOne Networking & Security

Infoblox BloxOne Platform completes SOC2 Type II Certification, demonstrating Infoblox's commitment to the highest standards for data security, confidentiality, and availability.

The SOC2 Type II Certification validates that Infoblox's internal controls, policies, and procedures conform to the stringent security and operational standards required to protect the privacy of sensitive customer information.

NETWORKING

BloxOne DDI: DHCP and DNS Software Update
Coming end of January

The DHCP and DNS software updates are part of our routine maintenance schedule to provide important, security-focused updates and additional enhancements to improve the stability of these critical services.

During this update, the DHCP and DNS services running on the hosts may experience temporary unavailability for up to **30 seconds**. All other services will remain unaffected.

Reminder: Customers can schedule and/or defer software updates for a time that's most convenient in order to help minimize the potential business impact an interruption may cause. Customers can also reach out to Infoblox Support for additional details.

Quick Links

- **BloxOne DDI "Coming Soon"**
- **BloxOne DDI "What's New"**
- **BloxOne DDI Product Documentation**
- **BloxOne Release Notes**
- **BloxOne Status Page**

SECURITY

BloxOne Threat Defense: BloxOne Endpoint for Windows and MacOS
February - Ongoing

Throughout the month of February, a new version of the BloxOne Endpoint for Windows and MacOS will automatically be upgraded for customers.

The version 2.4.6 upgrade strengthens security while expanding management capabilities by changing the authentication flow to use **Join Tokens** in Windows and MacOS environments. This allows customers to minimize risks, such as unauthorized access in case of an install package leak, while managing endpoint access to the Cloud Service Portal.

The same Join Token can be used to deploy endpoints for Linux, as well as iOS and Android devices, using the BloxOne Mobile Endpoint.

Reminder: Customers can schedule and/or defer software updates for a time that's most convenient in order to help minimize the potential business impact an interruption may cause. Customers can also reach out to Infoblox Support for additional details.

BloxOne Threat Defense: DNS Forwarding Proxy (DFP) Update
Coming end of February

DNS Forwarding Proxy will be updated with internal improvements in late February. The service will be restarted, which could take up to 120 seconds.

Reminder: Customers can schedule and/or defer software updates for a time that's most convenient in order to help minimize the potential business impact an interruption may cause. Customers can also reach out to Infoblox Support for additional details.

Quick Links

- **BloxOne Threat Defense "Coming Soon"**
- **BloxOne Threat Defense "What's New"**
- **BloxOne Threat Defense Documentation**
- **BloxOne Release Notes**

- **BloxOne Status Page**

New Product Certification and Education Training Tool: Launchpad Coming end of January

The Infoblox Education Learning Subscription will move from Administrate to **Launchpad** on January 22, 2024. Training access will be temporarily unavailable January 20-21 as part of this migration.

Launchpad will be the new single source for all Infoblox product training and hands-on labs as well as industry professional certifications. Launchpad offers a superior training experience with new functionality and greater searchability. Customers can expect an intuitive experience where they can easily find the exact training they need for the exact products in their install base, whether they need on-the-go answers or comprehensive instruction with hands-on labs.

Launchpad Benefits Include:

- Enhanced overall user experience, with Netflix-like homepage displays and user-friendly calendar feature for enrolling in training options
- Improved searchability features enabling on-the-go answers and detailed view of trainings available by product
- Enables managers with admin access to see their team's achievements

Action Required: All users need to do is click "forgot password" upon their first login to Launchpad to create their password for the platform. Instructions will be stated on the login page.

For more information about Launchpad, click here.

Let's talk about it!

Want to dive deeper into any of these updates? Reach out to your AE for more information or to discuss.